



## **Integrated Management System (IMS) Policy**

IVE Group offers the design, printing, warehousing, and distribution of a range of multi-coloured printed products, digital and wide format services along with the design, manufacture and installation of semi-permanent and permanent flat & three-dimensional cardboard, acrylic, timber and metal displays. IVE also creates and source fully customisable premiums & merchandising solutions tailored to client requirements.

IVE Group is dedicated to providing a workplace that is healthy, safe and environmentally sustainable, whilst delivering the highest quality in the products and services we provide. Our vision is to embed Work Health, Safety, Environment and Quality principles and practices in all aspects of our business operations and organisational culture.

### **Therefore, we will:**

- Ensure ongoing compliance with all relevant legislations, standards, codes of practice and ISO Quality, Environment & Safety management systems
- Understand and conform to the agreed requirements of our clients to enhance their satisfaction
- Emphasis on satisfaction of interested parties as the primary focus of the Integrated Management System activities and managing our relationships with them to obtaining sustained success
- Maintain and apply the high quality of services to minimise non-conformances, incidents, accidents, injuries and eliminate hazards and associated risks
- Manage our diverse activities to prevent or minimise pollution and potential impact on visual amenity, air, water, land, flora, fauna and cultural and heritage values (the environment)
- Strive to improve resource consumption efficiency while minimising waste generation in our products & services
- Provide a framework for setting safety, environment & quality objectives, and targets
- Enhance our organisation's capability by competent, empowered and engaged employees at all levels of the organisation
- Consult and communicate with employees and subcontractors and other relevant interested parties in matters relating to safety, environment & quality
- Identify, report, investigate and resolve all non-conformances and incidents and take appropriate action to prevent recurrence
- Treat external providers as an integral asset of the company and work closely with them to meet customer's needs
- Commit to the continued improvement and effectiveness of the Integrated Management System considering risk-based thinking

To comply with our policy, our staff will receive the appropriate induction and training to enable them to follow our systems and procedures.

This policy will be applicable to all employees and contractors and be available to them and interested parties where required. We will review this policy periodically to ensure it remains relevant to the operations and activities of **IVE Group**

Chief Executive Officer

IVE Group Australia

Approved by: **Matt Aitken (Chief Executive Officer – IVE Group) September 2023**

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